

## **CompuNet Clinical Laboratories Privacy Statement**

CompuNet Clinical Laboratories Incorporated, the Miami Valley's leading provider of diagnostic testing, information and services, is committed to protecting the privacy of your personal and health information. At CompuNet Clinical Laboratories, we understand that health is a very personal, private subject, and we want you to feel as comfortable as possible visiting our web site and using its services. CompuNet Clinical Laboratories takes this responsibility very seriously.

Our Online Privacy Policy describes what information we collect online, how we protect it and what choices you have about how that information is used. We urge you to read this Online Privacy Policy carefully so that you will understand both our commitment to you and your privacy, and how you can participate in that commitment. Should you have any questions about this policy or our privacy practices, please send an email to [webmaster@compunetlab.com](mailto:webmaster@compunetlab.com) or write to us at:

CompuNet Clinical Laboratories Incorporated  
Data Privacy and Security Officer  
2308 Sandridge Dr.  
Moraine, Ohio 45439

### **What Personal Information We Collect**

CompuNet Clinical Laboratories will collect information that identifies you ("personal information") online only when you voluntarily provide it to us through our site. For example, when you use our site, we may ask you to provide some personal information, such as your first and last name, mailing address, telephone number and/or e-mail address. In addition, we may collect information that you voluntarily provide to us through responses to questionnaires, such as customer satisfaction surveys.

### **How We Use Personal Information We Collect Online**

#### **A) Internal Uses**

We may use your personal information within CompuNet Clinical Laboratories (1) to provide you with the services and products you request, (2) to assist with your questions about our services, billing, payment methods or use of our web site, (3) to process or collect payments made in connection with our services to you, and (4) to evaluate our services and products and to conduct customer surveys.

#### **B) Disclosure of Personal Information to Third Parties**

We will not give, sell, rent, loan or otherwise disclose any personal information to any third party, unless (1) you have authorized us to do so, (2) we are legally required to do so, for example, in response to a subpoena, court order or other legal process, and/or (3) it is necessary to do so in order to protect and defend the rights or property of this web site. For example, with your consent, we may disclose your personal information to a third-party vendor that we engage to mail your test results to you. We contractually require such third-party vendors and contractors to comply with strict standards regarding security and confidentiality.

We also may share aggregate, non-personal information about web site usage with unaffiliated third parties. This aggregate information does not contain any personal information about our users.

### **Collection, Use and Disclosure of Non-personal Information**

#### **How We Protect Information Online**

We have procedures that limit CompuNet Clinical Laboratories' employees and contractors' access to personal information. Only those employees and contractors with a business reason to know have access to such information. We educate our employees about the importance of confidentiality and customer privacy through standard operating procedures, mandatory training programs, and internal policies on data privacy and corporate integrity. We take appropriate disciplinary measures to enforce employee privacy responsibilities.

#### **Links to Other Sites**

We want to provide users of our site with information, services and products that are valuable to them. Featured programs and other site content within the CompuNet Clinical Laboratories site may link our users to third party sites. CompuNet Clinical Laboratories does not control and is not responsible for the privacy policies or practices of any third-party site. If you link to third party sites from CompuNet Clinical Laboratories, we encourage you to consult the privacy policy of each site you visit.

#### **Your Consent**

By using our web site, you consent to the collection, use and disclosure of information as described in this policy.

#### **Changes to this Privacy Policy**

We may change this privacy policy from time to time, so please check back often. We will let you know that the policy has been changed by changing the effective date at the bottom of this page. We will always let you know the information we collect, how we use it, and the circumstances under which such information may be disclosed by us.

Date: September 2006